

**DRAFT Statement from Representatives of the Health & Adult Social Care Scrutiny Committee, Shropshire Council, on the Draft Quality Account 2015/16 for the Shropshire Community Health Trust**

Members welcomed the quality priorities identified for 2016 – 2017.

With regard to Priory 2, 'Work Together to further improve the care we provide to people at the end of their lives', Members were pleased to note the involvement of the hospice in the provision of training around end of life care. They were also reassured that the clinical aspect was being addressed.

In looking back at 2015 – 2016, Members congratulated the Trust on doing so well in the Friends and Family Test.

Members noted the improvements made to missed medication incidents, especially as use of Bank Nurses could sometimes mean lack of continuity of staff. They were also pleased to see the reduction in pressure ulcers and good news around infection prevention and control.

Members noted that the number of falls had reduced, although the severity of them had increased. They expressed interest in any initiatives brought forward to address this.

In discussing the lower scores for dementia in PLACE assessments at Ludlow and Bishop's Castle Community hospitals. Members noted that actions related to this, mainly estates work, were on the 2016 – 2017 capital bid programme. It was also noted that all community hospitals in Shropshire had scored higher than the national average for premises being equipped to meet the needs of dementia sufferers. Members also noted the issues related to food at Bishop's Castle Community Hospital had now been addressed.

Members welcomed the initiatives undertaken to encourage staff fitness, including a health and wellbeing day. They also noted the improving uptake on flu vaccine by members of staff.

Members congratulated the Trust on the involvement of volunteers in a variety of ways, including 'sit and see', helping patients complete surveys, gathering patient stories, on committees, and interviewing. They were particularly impressed by the involvement of volunteers in training staff in relation to dementia and the Observe and Act observation tool, designed by volunteers and staff specifically for use in community services.

Members noted that extra resources had been put into the neurodevelopmental service in CAMHS and it was anticipated that Scrutiny would request a report on progress within this service in the coming year.

The Committee continues to welcome engagement between the Trust and the Health and Adult Social Care Scrutiny Committee in the forthcoming year.

**Present at the Meeting:** Councillors Gerald Dakin (Chair) and Madge Shingleton (Vice Chair)